ELECTRIC CARTS:

NAVIGATOR
CRUISER
EXPLORER

INSTRUCTION MANUAL
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Congratulations on the purchase of your Bag Boy motorized cart. Bag Boy is the world leader in motorized golf cart technology and we welcome you as one of our customers. To ensure you enjoy trouble free operation throughout the life of the cart, it is important that you adhere to the instructions for use and care, particularly the battery and the charger.

If you have any additional questions or concerns in the use or performance of this product, please feel free to contact Bag Boy Customer Service at the following numbers:

- **800-955-2269** Customer Service Center VA (Primary Contact)
- **888-391-0200** Electric Cart Service Center CA (Charge repair service)

1. **Most Important points to read prior to using**
   
   a. Complete the owner’s registration form on the last page and return to Bag Boy.
   b. Charge the battery (see page 3)
   c. Assemble the cart placing the rear wheels on their correct side (see page 6)
   d. Program the cart to match your needs (see page 8)

   **Important**
   
   The battery must be charged for 12 hours prior to its first use.

   Failure to charge the battery for its initial charging period will result in permanent battery damage and void the battery warranty.

2. **Charging and care of the battery**

   a. Prior to the **first** and after **every** use, charge the Battery. The battery and charger come with an easy connection system. Red to Red and Black to Black.
   b. Your battery is designed for 18 holes only. If you play more than 18 holes before recharging, the battery’s life could be compromised.
   c. Please note: Your new Bag Boy Electric Cart has a 40-amp fuse connected to the battery lead. The battery lead is used to connect to the electric cart’s control box and the battery charger.
   - The 40-amp fuse helps protect the cart’s three control boards against a power surge.
   - An extra fuse is supplied with your cart.
   - Below is a photo of the fused battery lead and the extra 40-amp fuse.
   - In the event your electric cart should stop responding, it may be due to a blown fuse. Please check and replace if necessary.
d. Always recharge the battery as soon as possible after use, no matter how short the period of use.

e. In between use, always leave the charger connected to the battery.

f. If you are not playing golf for 3 months, you may disconnect the battery once it is charged. The battery will need recharging at least every 3 months and must be recharged prior to use. The battery should be stored in a dry and dark environment. Additionally, the battery will not fully charge when stored and charged in an environment below 50 degrees F. To maximize the battery potential, make sure you store and charge the battery in an insulated climate controlled room.

g. The battery is a sealed battery. If you are intending to take your cart and battery on air travel, we advise that you make contact with your airline prior to travel.
3. **Fitting the battery**

Once charged, the battery can be fitted to the cart. The battery comes with a battery cover, carry handle and battery leads.

- a. Place your battery in the tray with the leads facing the front of the cart.
- b. The battery tray has a battery securing strap.
- c. The securing strap is to be used at all times as it protects your battery against damage from falling out.
- d. The battery lead can now be connected to the battery tray. Connect red to red and black to black.

**Navigator Only:** A five point battery level indicator is located on the front of the battery tray. Push the red button and the level indicator will highlight the capacity of the battery. Five is the maximum and one is the minimum. Please note this indicator is only an indication of battery capacity. It is however wise to check the battery’s capacity before playing golf. If only one or two lights are displayed, there is not enough battery energy to complete a round of golf.

**Fail Safe Connection:**

Your cart has been equipped with fail safe battery connection. Your cart will only start once you increase the speed control.
4. Attaching / Removing Wheels

If your cart comes with the wheels off, they should be placed in position prior to unfolding. You will need to put the wheels on the correct sides. The wheels are marked ‘L’ and ‘R’ on the inside of the hub. The left and right of the cart is determined by looking from the rear of the cart. You will need to align the four slots on the inside of the wheel with the same four on the drive dog on the axle. To engage the rear wheel, depress the quick release catch until the wheel is in place.

Align the four slots on the wheel with those on the drive dog teeth

Depress the quick release catch, while putting wheel in position on the axle

**Navigator and Cruiser Only:** Your Bag Boy electric cart uses a gear system, whereby the two rear drive wheels do not free wheel. The motor needs to be running for the cart to move. Drive will only occur when the speed control is turned on.

If for some reason your cart stops operating during your golf round, your cart can free wheel. Simply depress the quick release tag and at the same time move the wheel outwards about 1 inch from its current position. Release the tag and allow the wheel to click into its outer position. By doing this, you have disconnected the wheels from the drive and they can rotate freely.
5. **Folding/unfolding your cart**

Practice unfolding and folding the cart using the steps below. This means when you go to play golf you will be somewhat familiar with this task.

1. Press the button on the lower folding mechanism and fold the lower handle
2. Press the button on the upper folding mechanism and fold the upper handle
3. Collapse the handle until both folding mechanisms lock into place
4. Bend your knees and lift the cart using the front lifting handle and center handle piece

The following order of steps is suggested when folding your cart down:

a. Seat off first
b. Golf bag off second
c. Battery off and directly into the car. This will save double handling
d. Sand/Seed Bottle and holder off
e. Disengage 4th wheel (Optional on the Explorer)
f. Remove antenna
g. Fold down cart and place into the car
6. **Programming your Navigator for the chosen handle height.**

For the electronic compass to work at its optimum, the compass must be calibrated to understand the handle height.

The following steps outline how to do this.

**Step 1**
Place your cart on relatively flat ground with no steel around you for 20 meters or 65 feet. An area of approximately two square meters or 6 square feet needs to be clear of all obstacles to allow the cart to rotate freely. At this point it is preferable not to have your golf bag on your cart, but it is not imperative.

**Step 2**
On the top handle control box there is a button labelled ON/OFF – If your cart is on turn it off.

**Step 3**
Choose the handle height that is most comfortable for you to use from the available three positions.

**Step 4**
On the same top handle control box there is a “PROG” button. Press and hold until the red light flashes. This will take approximately five seconds.

**Step 5**
On the transmitter Press the “NAV ON” button – the cart will now rotate on its axis in a counterclockwise direction for approximately 40 seconds. Once complete the compass is calibrated only at the handle height you selected.

**Step 6**
Your Navigator is now ready for use. Simply turn your cart on by pressing the ON/OFF button on the top handle.

**Important Notes** about programming for the chosen handle height:

1. **If you choose to change the handle height at any time you will need to re program your cart to reflect the new handle height.**

2. In some situations the lowest handle height may not produce the best result. In this case another handle height should be chosen.

7. **CRUISER MODEL – The Differential Gear System**

The Cruiser uses a differential gear system, whereby the rear drive wheels do not free wheel. The motor needs to be running for the cart to move. Drive will only occur when the speed control is turned on.

If for some reason your cart stops operating, your cart can free wheel. Simply depress the quick release tag and at the same time move the wheel outwards about 1 inch from its current position. Release the tag and allow the wheel to click into its outer position. By doing this, you have disconnected the wheels from the drive and they can rotate freely.
8. **EXPLORER MODEL – Free Wheeling Gear System**

The Explorer uses a free wheeling gear system. This means that drive will only occur when the speed control is turned on. Also as a free wheeling cart, it is important that when the cart is stopped, the cart is positioned so that it cannot roll forward. The Explorer will not easily roll backwards.

9. **Fitting your Golf Bag**

a. Separate the velcro straps located on the top and bottom bag supports
b. Expand the straps enough to fit around the golf bag
c. Place your golf bag on the cart
d. Bring both straps together by overlapping the velcro
e. Pull the straps tight
10. **Positioning the Seat**

Place the seat stems into their position in the seat brackets on the right hand side of the cart.

**MOST IMPORTANT: DEPRESS THE SEAT WITH YOUR HAND BEFORE SITTING. DO NOT USE THE SEAT ON UNEVEN SURFACES.**

Please note Bag Boy does not warrant any support brackets that are damaged or bent.

11. **Assembling the Umbrella Holder**

Your cart comes with an umbrella holder. The umbrella holder needs to be secured into position. Simply follow the pictures above. When not in use the umbrella holder can be turned to its side. If you take your cart home in your car, you may need to do that prior to folding the cart down. Your umbrella holder can be adjusted both front and back and side to side.

The umbrella is secured inside the umbrella holder by tightening the plastic bolt located near the top of the holder.

**DO NOT LEAVE YOUR UMBRELLA UP IN THE UMBRELLA HOLDER IN WINDY CONDITIONS.**

If the wind catches the umbrella, it could cause your cart to tip over and cause damage, which will not be covered by warranty.
12. **Inserting the Antenna – Navigator**

Before each use, insert the antenna into the receptacle, which is located on the handlebar control box.

You may wish to store the antenna in your seat when not in use.

13. **Sand/Seed Bottle Holder**

Place the sand/seed bottle and holder into position at the rear of the cart.

14. **Engaging the 4th Wheel (Navigator & Cruiser Only)**

Important: To avoid damage to your cart always engage the 4th wheel prior to playing golf, regardless of the terrain you are playing on.

To engage the 4th wheel, pull on the spring loaded locking pin, begin to slide the 4th wheel back release the locking pin and continue sliding the 4th wheel back until the locking pin locates itself into position.
15. The Front Wheel and Suspension System:

Your cart has a unique front wheel system. The front wheel can swivel 360 degrees. The main advantage of this is that your cart is highly maneuverable. You only need to turn the cart handle and your cart will turn. The suspension helps reduce the amount of shock the cart will take when going over hills, bumps, ruts, etc.

For Cruiser and Explorer:

If you decide to lock the front wheel, ensure the front wheel is behind the cart and protected by the bumper and carrying handle is at the front of your cart. In a locked situation your cart will go straight and will not wander as it can if left to motor by itself with the front wheel in an unlocked position.

To lock or unlock:

1. Press down the latch to unlock. Release to lock the front wheel.

2. When unlocked the front wheel can rotate 360 degrees.

3. When locked the front wheel sits in a recessed position.
16. **Top Handle Control Box Features – Navigator**

![Image of Top Handle Control Box](image)

- **On/Off** – Press the on/off button to turn the cart on and off

- **Forward Arrow** – Press to accelerate the cart. The longer you depress the button, the faster the cart travels

- **Down Arrow** – This enables you to decrease the speed and also to operate the Navigator in reverse. To reverse your Navigator, the cart must first be stopped.

- **Cart Mode** – When the cart is on, the green light means Navigation is on. The red light means Navigation is off.

- **Battery Status** – Battery Light (located on top handle control box) - when the battery is charged the light is green. If the battery status becomes red, you will only have a few holes to go and it will stop.

- **Programming** - If you need to change the operation of the cart using programming features, the light will change to indicate that programming is happening.

Please note: When you touch any of the buttons on the top handle control box, the cart senses that you want to take personal control over it and will turn the Navigation system off.
17. **Top Handle Control Box Features – Cruiser and Explorer**

When you connect your battery to your cart, lights will come on. These lights are designed to stay on while connected to the battery.

a. **Start/Stop light.** When the cart is stopped the light will be red. When the cart is moving forward the light will be green.

b. **Battery Status.** When the battery is charged the light is green. If the battery status becomes red, you will only have a few holes to go and it will stop.

c. **ECDF light (Electronic Controlled Distance Function).** The light is a solid red. When the ECDF is activated the light will flash.  
   **[For Cruiser Only]**

Your Cruiser and Explorer carts have been equipped with fail safe battery connection. If your control knob has been accidentally turned on prior to the battery being connected it will not take off. The speed control knob needs to be in its off position prior to you wanting the cart to motor forward.

For all models the off position is achieved by turning the control knob fully in a counter-clockwise direction. You will hear a click as it turns fully off.

By rotating the speed switch slowly forward, the cart will move forward. Rotate clockwise until the desired speed is obtained.

To turn the cart off, either the start/stop button can be used or the rotating switch can be turned counter-clockwise until the cart stops [you will hear the switch click off]

**TOP CONTROL BOX FOR THE EXPLORER**

![Diagram of Top Control Box for the Explorer]
Cruiser Only

ECDF – Electronic Controlled Distance Function

ECDF allows you to send your cart three preset distances. They are 10, 20 and 30 yards.

How to Operate the ECDF:

1. Aim your cart in the direction of where you would like to send it
2. Determine the distance you would like to send it. Choose 10, 20 or 30 yard. If you are unsure, choose the least distance.
3. Press the distance button: 10, 20 or 30.
4. Turn the cart speed on to the relevant speed and the let the cart move forward. The cart will stop once the selected distance has been reached.
5. You can select a distance at any time while the cart is both stopped and moving.
6. You can cancel the distance control function at any time by turning the cart off.

Please Note: Before you operate the ECDF function ensure the rear 4th wheel is in position.

The Cruiser comes with three LCD lights. While the battery is connected each of the three lights will be displayed. These lights take minimal energy to remain lit.

Electronic Cruise Control on the Cruiser

The electronic cruise control is permanently on and provides automatic braking down hills and gives you total control over your cart without having to hold on.
18. Transmitter Features - Navigator

a. **Forward Arrow** - Press to accelerate the cart. The longer you depress the button, the faster the cart travels. Please note: If you wish to regain the speed you were travelling at prior to the last stop, simply press the forward button twice in succession. The cart will accelerate to the last speed setting. This feature works only when you press the stop button to stop the cart rather than pressing the down arrow.

b. **Down Arrow** - Decreases the speed and provides for reverse. If you are moving forward, the down arrow can be used to decrease speed, the longer the pressure, the slower the speed until it stops.

To operate the **Reverse mode** you must stop the cart first. Press the down arrow and the cart will reverse. To increase the speed in reverse, depress the down arrow until the desired speed is obtained. To stop the cart while in reverse, and using the transmitter, press the Stop button.

c. **Left and Right Arrows** - Press the appropriate turn command and keep pressed until the degree of turn achieved. Momentary pressure will make a small adjustment to the direction, while prolonged will increase the amount of turn.

d. **Soft Braking** - the Navigator is equipped with electronic soft braking. This means when you apply a left or right turn for less than a second, braking will be soft. This is most useful when you are using your cart to make small or part turns. If you press either turn button for more than one second, your cart will sense you are wanting a strong turn. At this point full braking is applied.

e. **Indicator Light** - [in top right corner of transmitter] each time you press a command using the remote, the light in the top right corner of the transmitter will display a green light or red light. The green light indicates the Navigation system is on and the red light indicates the Navigation system is off.
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f. **Transmitter range and Heart Beat:** The range of the Navigator is up to 220 yards. Your Navigator also has a heart beat between the transmitter and receiver. This means that they stay on contact with each other at all times. If for some reason the cart was to go out of range of the transmitter your Navigator will stop automatically.

19. **The Navigation System – Navigator - How it works:**

a. **Navigation on [Nav On]** - by pressing Nav on, the Navigation system is turned on. The indicator light on the top right hand side of the remote will illuminate green each time you use a command while Navigation is on.

The Navigation system when turned on will ensure the cart will maintain its direction regardless of the terrain. The cart will automatically brake or accelerate either wheel to maintain its direction.

**Useful hint:** On a steep incline, the gradient may force the cart off line. You do not need to adjust the cart. The cart will work its way back on course. In addition, if the cart hits a tuft of grass or other object, the cart will momentarily be forced off course. Do not be concerned. The cart knows where to go and will get back on track quickly.

b. **Navigation off [Nav off]** - by pressing Nav off, the Navigation system is turned off. The indicator light on the top right hand side of the remote will illuminate red each time you use a command while Navigation is off.

**Important:** When you use the controls on the cart’s handlebar, the Navigation system turns off automatically. This will enable you to maneuver the cart. The mode light on the handlebar will turn red when Navigation turns off.

When you change from using the handlebar controls back to the remote, the cart remembers if the remote was in the mode of “Navigation On” or “Navigation Off”. If the last command on the remote was with Navigation on, the first command using the remote will also be Navigation on. If that is not what you want, simply press “Nav off” and the Navigation system will turn off.

When your cart is turned on, the remote control can be used in the same way as the controls on the handlebar.
21. **Maintaining Your Bag Boy Electric Cart:**

   a. **Cart.**

   To give you years of good operation, your cart requires some care and attention. Your cart has a number of nuts and bolts. Each month they should be checked and tightened when necessary. Do not over tighten, but tighten just enough in order that everything is firm. To keep your cart clean, use warm water with a mild detergent. Do not hose down your cart under any circumstance, as your cart has electronic components.

   b. **Wheels.**

   The rear wheel axles need to be lubricated. Use Petroleum Jelly or light grease. Use a very small amount as the grease can attract sand. If you do play in very sandy conditions you should clean your axle and regrease often.

   Remove the rear wheels by depressing the spring clip and at the same time pull off the wheel. You will need to align the wheel's four-sided slot to its equivalent on the cart to ensure the wheels are properly engaged. Ensure that the wheels are put on the correct side ‘L’ and ‘R’.

   c. **Battery.**

   Your battery will charge best standing up in a warm and air flowing location. In winter, it is best charged off any concrete floor. Your battery charger is best laying flat. Be very careful not to drop your battery. The battery casing is easily cracked and the battery’s subsequent life will be severely compromised.

22. **Product Warranty:**

   **New Product Warranty**
   The Warranty applies to the Cart. It is provided to the original and subsequent owners using the cart within the country of purchase during the Warranty Period.

   **Warranty Period**
   The coverage commences from the date of purchase from the retailer (or in the case of a demo cart the date when the cart was sold to the retailer). The coverage expires at the end of the **24 month Warranty Period** from the date of purchase on the golf cart (comprising frame, motor and gearbox), and a **12 month Warranty Period** from the date of purchase on the electronics, wheels, battery and battery charger.

23. **Repair work during warranty period**
   Warranty work undertaken (including parts and labor) will be carried out at no cost to the cart owner. However, this work should not be confused with servicing for which a charge is payable. The owner is responsible for getting the cart to a repair center.
24. **Warranty Exclusions**
   
   a. **Damage**
   
   Your Warranty does not extend to the following damage:
   
   - Damage caused by an accident, misuse, neglect, fire, theft or moving objects striking the cart
   - Damage caused by chemicals or sealants
   - Damage caused by flood, hail, salt, etc
   - Damage caused to batteries by over discharging or sulphation due to leaving in a discharged state for prolonged periods.
   - Damage caused by overheating due to inadequate ventilation during charging
   - Indirect, incidental or consequential damages
   - Bent seat support bracket on cart frame
   
   b. **Misuse**
   
   This Warranty does not cover damage caused by:
   
   - Misuse or abuse of the cart
   - Operation of the cart after the defect is known
   - Failure to carry out proper maintenance services (refer to owner’s manual)
   - Fitting of parts or accessories not recommended by Bag Boy
   - Any work carried out on the cart by anyone except an Authorized Bag Boy Retailer or Authorized Service Center
   
   c. **Transport**
   
   Bag Boy accepts responsibility for any cart only after arrival at its premises.

25. **Electronics Warranty**

   The electronics are warranted for 12 months from the date of purchase.

26. **Wheels Warranty**

   Wheels are warranted for 12 months from the date of purchase.

27. **Battery Warranty**

   Batteries are warranted for 12 months from the date of purchase. If the battery fails during the warranty period and is replaced, the warranty is from the date of purchase of the first battery and continues for a total of 12 months.

28. **Charger Warranty**

   The charger is warranted for 12 months from the date of purchase.

29. **Normal Wear and Tear**

   Items such as the variable speed controller and wheels which are subject to wear and tear will only be covered for normal wear and tear.
30. Useful Hints in Operating the Navigator

   a. Your Navigator has sophisticated electronics onboard. Avoid sending your Navigator through puddles of water. Your electronics are designed to handle all types of bad weather, but not to be immersed in water.

   b. Use handlebar controls in parking lots. The Navigation system can be upset around steel products.

   c. Use handlebar control in confined spaces. To maintain maximum control in confined spaces such as pathways it is recommended that the remote is not used.

   d. Your Navigator has a range of up to 220 yards. Golf etiquette is essential at all times. Do not operate your Navigator in the vicinity of people playing their shots.

   e. Trust your Navigator – When operating in “Nav on” mode, you do not need to constantly adjust the Navigator’s direction. If the Navigator is diverted from its course by uneven surfaces or steep inclines, the Navigator will quickly correct its position to regain its former course.

31. Understanding your Cart and Suggestions for Dealing with Unusual Situations

   The Navigator is the product of many years of research and development and the result of many years of evolution on the golf course.

   We have listed some unusual cart behaviors and given suggestions to check and correct.

   Situation 1: The Navigator cart stops responding to its remote control.

   What to do: This list is not a stepped list.

   If the transmitter battery has not been replaced for a long time, then this could be the cause of the transmitter not working. Also, check the battery terminals inside the remote control to ensure they are clean and provide good tension against the battery when the battery is re-installed.

   - Replace the battery. The battery should be replaced every six months or less if used often.
   - Ensure you are using YOUR remote control, not one from another Navigator
   - Check that the LED on the top right of the remote changes color when you press “Nav Off” [red] and “Nav On” [green]. If there is no color or the color does not change, remove and reinstall the battery.

   When Replacing or reinstalling the transmitter battery ensure the battery is installed the correct way: positive to positive and negative to negative. Check the remote’s operation again.

   - Check that the cart’s wheels are properly engaged with the drive dogs on the axles. If the rear wheels are not properly engaged, the Navigator will not move.
   - Check that the cart has not been accidentally turned OFF by the “ON/OFF” button
Check that the main battery is properly connected. At this point, disconnect the battery lead from the battery tray and then reconnect.

Check to see that the battery indicator light on the Top Box is green and that you have more than one light on the battery level indicator on the battery tray.

Ask yourself, was the main battery charged after its last use?

Check to see if the Navigator responds normally to the operation of the Top Box buttons. If not, disconnect the cart battery and check both battery connector parts for dirt or damaged contacts. If OK, re-connect the battery and check the cart’s operation again.

If the remote still does not operate, contact your Bag Boy customer service center.

**Situation 2: The cart remote range is not up to expectation or has reduced over time.**

- Check that the antenna is fitted on the cart’s top box. Your cart will work better with an antenna.
- Check that the antenna connection is firm. If not firm, re-tension the antenna plug.
- Check the remote’s battery. It could be near flat and require replacement. If you have not replaced for some time it should be replaced. Every six months it should be replaced. If you play a lot of golf, it may need replacing more often.

**Most Important:**

The Navigator’s remote uses radio frequency (RF) transmissions to control the cart. On some occasions, it is possible to experience RF propagation problems, which can temporarily reduce the control range. In addition, the cart can be ‘deafened’ by some close-by RF interference.

**Situation 3: My Navigator does not always keep on the “straight and narrow”**.

The Navigator uses highly sophisticated and patented electronic compassing to steer the cart when in ‘Nav On’ mode. The compass system is tilt compensated to enable true steering over a wide range of grades, which you could expect to encounter on the average golf course.

In reality, there are some circumstances or locations where the electronic compass may not accurately steer the Navigator. These conditions are described below:

- Your Navigator comes with a multi positioned handle. The handle may be in a position other than the position in which the compass was calibrated. If this is the case, the compass must be re-calibrated with the handle set at the desired height.

  Please refer to the cart setup procedures within the manual. Once this procedure is completed, your cart’s compass will be calibrated for the new handle position only. The procedure will need to be repeated if you change the handle height when you have the cart in the “Nav On” mode.

- When the Navigator is travelling across the side of a grade, it will tend to keep the nose of the cart pointed in the correct direction but will slip or crab sideways down the grade. The magnitude of the sideslip is variable but is mainly dependent on the gradient and the cart’s speed. The Navigator will perform best across a gradient when its speed is less than full throttle. This will enable the Navigator to increase speed and brake to better stay on course.
• When the Navigator is used in or approaches areas with a significant amount of steel or other made of iron material the Navigator’s performance is compromised. Areas such as parking lots, near steel sheds, steel bridges and fences or large underground steel pipes cause distortions in the local earth’s magnetic field. Such distortions affect the control of the Navigator.

Therefore, the “Nav Off” mode should be used when in or near each of the areas referred to above. When the Navigator has passed these affected areas normal navigation can be resumed.

• The cart’s steering can also be affected by the proximity of large steel headed clubs / drivers for the same reason as the point above. If you use such clubs, their location within your bag is important. The compass sensors are located inside the cart’s top box towards the front face. Always place steel headed drivers and putters as far as possible away from the top handle control box. In addition, it is advisable to choose the middle handle position.

**Most important: You must reprogram your cart if you change the handle height.**

• In addition, minimizing side to side movement of the heads of these clubs will help optimize the Navigator’s performance.

• The earth’s magnetic field is not of equal strength in all locations and its characteristics change between the equator and either of the poles. In some situations, when the Navigator is travelling predominantly north or south and is travelling up or down a particular gradient, the compass may not detect enough field by which to steer.

In such circumstances, the Navigator may wander off course. You will quickly learn if your favorite course has any of these rare ‘black holes’. If you do encounter one such location on your course, the best action is to operate in “Nav Off” mode until the area is cleared.

**MOST IMPORTANT:** Do not have magnets or magnetized steel come near the cart top box. The Navigator is very sensitive and any magnetic force introduced to it will affect the Navigator’s performance in the “Nav On” position.

### 32. Frequently Asked Questions and Answers:

**Question:** Is it important to register my purchase for warranty purposes?

**Answer:** You should register your purchase as soon as possible with Bag Boy. You can register online or through the mail. The serial number for your cart is located underneath the top handle control box.

**Question:** How often should my battery be charged?

**Answer:** Your battery should be left on charge in between use. You should put your used battery back on charge as soon as possible. Leaving your battery in a discharged state will shorten its life.

**Question:** Should I discharge my battery fully to get rid of memory?

**Answer:** NO – Gel batteries do not have memory problems. Fully discharging the battery will damage it and the charger will not be able to recharge the battery.
Question: Does my cart need regular maintenance?
Answer: If you are using your buggy at least twice a week, it should be serviced at least on an annual basis. This is preventative maintenance and will require on average one hour chargeable labor.

Question: What can I do to help maintain my cart?
Answer: Keep it clean using warm water with a mild detergent. Do not use a hose under any circumstances. Your cart has many electronic components.

Question: Do the rear wheels require greasing?
Answer: The rear wheel axles on which the rear wheels go should be kept greased. Only use a minimal amount of grease as the grease will attract sand etc. Petroleum jelly or some other light grease can be used.

Question: Where can I take my cart to be serviced?
Answer: Bag Boy Service Center
Kaddy Mart
629 south cleveland street
Oceanside, CA 92054
Service Center Telephone: 888-391-0200
Bag Boy Service Center: 800-955-2269
Service Center Email: ron@mgikaddies.com

Question: My Navigator cart does not track in a straight line.
Answer: a) Ensure that the cart is in the "Navigation On" mode. See "Using your Navigation System"
b) See Cart Tracking Adjustment Procedure
c) If problem persists please contact the service center.

Question: My Navigator cart turns in circles.
Answer: a) Ensure that each rear wheel is locked in position.
b) If the wheels are locked in position then the drive pin on the drive dog may be broken.
c) If problem persists please contact the service center.
d) Check the status of your main battery. Your cart will go in circles when the battery is near flat.

Question: My Navigator cart does not respond to my remote.
Answer: a) The battery inside the remote most probably needs replacing.
b) If the battery is okay and your cart works in the manual mode please contact the service centre.

Bag Boy invests large amounts of capital into advancing the mechanical and electronic features of its range of carts. Should you have any feedback or suggestion, which would further enhance the performance of our carts, we would welcome your correspondence.

If you have any concerns relating to the use of your Navigator do not hesitate to call us at 1-800-955-2269. Thank you for your assistance and continued support.

Most importantly could you please provide us with your email address for further technical updates to be sent to you. Please email Bag Boy at marketing@bagboyllc.com.
Warranty Registration Form:

As part of your warranty this form must be returned to Bag Boy at:
8575 Magellan Parkway, Suite 1000 Richmond, VA 23227.

Or

You can register your cart purchase on line at www.bagboycompany.com

Owners Name:

Last name ………………………………………..First Name ……………………………

Date of Birth ………………………..  Gender [m/f] …………….

Owner’s Details:

Number and Street……………………………………………………

Town/City ................................................State ................. Zipcode………………

Contact Number [home]………………………………..[mobile] ……………………

Email Address ………………………………………………..

Cart Details:

Model Purchased……………………………Serial Number………………………

Date of Purchase ……………………..

Retailer Details:

From whom did you purchase your Bag Boy cart? …………………………

Retailers address ……………………………………………………

Golf Club Details:

Do you belong to a golf club?   [Y/N] …………

Which Club? ………………………………………

Name of golf Professional ……………………..

How often do you play golf?……………………………………

Are you the only person using your new Bag Boy Golf Cart [Y/N] …………